

# Quick Guide for ORC-CONIPHS-V



ORC-CONIPHS-V Video Desk phone is ideal for concierge calling.

The built-in camera allows video call from concierge to the residents within the apartment.

Weblink <a href="https://www.orcomm.co.uk/product/orc-coniphs-v/">https://www.orcomm.co.uk/product/orc-coniphs-v/</a>

Default web login: U: admin P: admin



## Set up Desk Phone IP address

Set up the IP desk phone's network settings, this must be on the same range as the network which the intercoms are connected to.

This is performed by physically entering the settings menu and typing the desired configuration in network page.

## Set up Concierge PC software

This requires the concierge software to communicate with the VoIP phone.

### Enter Setting menu by clicking on Orcomm logo

Default "settings"

Call Directory	Call History			Wednesday 19 Oct
				1.00 PM
1010001	3	New	Smart Screen	
1010002 📞 🗵	4	New	Smart Screen	
1010003 💊 🗵	Z	New	Smart Screen	
1019901 📞 [	]]	New	Door Entry	
Directory	Messaging	Events		orcomm



#### Enter administrator area

Default "admin" (note this is the first password when loading software)

				wed 19 1:0	nesday Oct 1 PM
	Directory Manager		Communication Devices		
	Room Control		Forward Calls		
			Away Mode		
				Administrator	
Director	y Messaging	Events		orc	:omm

#### Enter Desk Phone credentials

Advanced Directory	PTCD Managor	Change Dessuerd	Proodeset Consisten	1:
Manager	KISP Manager	Change Password	Broadcast Concierge	HVAC Control
Manage Buildings	Manage SQL Database	Debug	Legacy Provision	Elevator Setup
Manage Groups	SIP Settings			Alarm View
Directory Display Settings	Desk Phone Settings			
Back				
y Messaging	Events			or

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# Desk Phone - Remote Directory

From a web browser, enter IP address of PC followed by port 8080, then /phonebook

#### Example 10.0.10.5:8080/phonebook

This will display the concierge phone in XML. If the phonebook does not load, please check there are entries in the directory and then the desk phone option is enabled from the concierge software.

If not already logged into the desk phone via a web browser. Navigate using a web browser to the IP address of the desk phone and login using the admin credentials if required.

- 1. Go to Directory
- 2. Click on Remote Phone Book
- 3. Enter the phone book link into the list
- 4. Enable Incoming / Outgoing Calls Lookups
- 5. Click Confirm

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<ol> <li>Status</li> </ol>	~					
Account	~	# Remote URL		Display Name	NOTE	
		1 http://10.205.99.95:8080/phonebook	Phonebook		Remote Phone Book It is a centrally maintained phone book,	
Network	Ť	2			stored in the remote server.	
Dsskey	~	3			Users only need the access URL of the remote phone book. The IP phone can	
Features	~	4			establish a connection with the remote server and download the phone book,	
A Cottinge		5			and then display the remote phone book entries on the phone user interface.	
₩ Setungs		Incoming/Outgoing Call Lookup			Olick here to get more product	
L Directory	^	Undate Time Interval (Seconds)	3600		documents.	
Local Directory			5000	,		
Remote Phone B	рок					
Phone Call Info						
LDAP						
Mullicast ID						
Mulucast IP						
Setting			Confirm			
Security	~		licer			



# Desk Phone - Enabling Remote Directory

If not already logged into the desk phone via a web browser. Navigate using a web browser to the IP address of the desk phone and login using the admin credentials if required.

- 1. Go to Directory
- 2. Click on Settings
- 3. Move the Remote Phone book into the Enabled section on the right
- 4. Click Confirm

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1) Status	Directory 🕐		NOTE
Account	Disabled	1 Enabled 2	Directory
Solution Network	V Blacklist	Local Directory	It provides easy access to frequently used lists.
Dsskey	~	Remote Phone Book	Search Source in Dialing It allows the IP phone to automatically search entries from the search source
Features	~	> v	list based on the entered string, and display results on the pre-dialing screen.
Settings	~		Recent Call In Dialing It allows users to view the placed calls
L Directory	^		list when the phone is on the pre-dialing screen.
Local Directory	Search Source List In Dialing	0	Click here to get more product documents.
Remote Phone Book	Disabled	0 Enabled 3	
Phone Call Info		Local Directory	
LDAP		Remote Phonebook	
Multicast IP		3	
Setting		Confirm	
n Constitu			



# Desk Phone - Register Desk Phone

If not already logged into the desk phone via a web browser. Navigate using a web browser to the IP address of the desk phone and login using the admin credentials if required.

- 1. Go to Account
- 2. Click on Register

Copy the settings below into the Account 1 Profile.

- Line Active = "ON"
- Label = "Concierge"
- Display Name = "Concierge"
- Reg Name = "Concierge"
- User Name = "Concierge"
- Password = "CSqYtwgeTAM43ZpT" (default)

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<ol> <li>Status</li> </ol>		Account	Account 1 (Reception)	• 0	NOTE
Account Register	^	Register Status	Registered	0	Account Registration Register account (s) for the IP phone.
Basic		Line Active	ON O	0	Server Redundancy It is often required in VoIP development to ensure service continuity, for events
Codec		Display Name	Reception	0	where the server needs to be taken offline for maintenance, or for events when the connection between the IP phone and the server fails
Advanced		Register Name	200	0	NAT Traversal A computer networking technique of
Dsskey		User Name Password	200	0 • 0	establishing and maintaining Internet protocol connections across gateways that implement NAT.
C Features		SIP Server 1			You can configure NAT traversal for this account.
<ul> <li>Settings</li> <li>Directory</li> </ul>		Server Host	10.205.98.99	Port 5060	Click here to get more product documents.
Security		Transport Server Expires	UDP 2600	· 0	
		Garran EXAILBS	Confirm Cancel	v	

SIP Server 1

- Server Host = IP address of PC running the concierge software
- Port = 5360
- Transport = "UDP"
- Click Confirm



## Desk Phone - Remote control

This feature allows calling from the PC though the phone.

If not already logged into the desk phone via a web browser. Navigate using a web browser to the IP address of the desk phone and login using the admin credentials if required.

- 1. Go to Features
- 2. Click on Remote Control

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i	Status	~	Remote Control			NOTE
1	Account	~	Push XML Server IP Address	10.205.99.95	0	Action URI
۲	Network	Ý	SIP Notify	OFF	0	You can specify one or more trusted IP addresses on the IP phone, or allow the IP phone to receive and handle the URI
Ð	Dsskey	~	Block XML in Calling		0	from any IP address.
	Features	^	Action URI Allow IP List	10.205.99.95	0	Click here to get more product documents.
	Forward & DND		CSTA Control		0	
	General Informatio	n				
	Audio					
	Intercom					
	Transfer					
	Pick up & Park					
	Remote Control					
	Phone Lock					
	ACD			Confirm Cane		

- Enter IP address of the concierge PC into "ACTION URI ALLOW IP LIST"
- Click Confirm